Housing Channel

Title: Total Maintenance Scheme (TMS): Maintenance of Fresh Water Supply System

Father Son, come in here quick!

Son What on earth's going on, Dad?

Father I'm trying to connect another pipe for a new tap

Your mum is complaining that she can't cook

when I clean the fish tank

Son Dad

don't you know that improper pipe connections

affect the water pressure and supply?

The gas water heater won't work

if the water pressure is too low

Father Is that serious?

Son A wrong connection that fouls the fresh water

would be even more serious

Stop messing around

Super TMS Ambassador: Shek Sau

Presenter Good fresh water quality is vital for our health

Please don't alter the indoor water supply

It will affect both water pressure and quality

If your tap leaks, or the pipe bracket is loose or rusty

or if your water has turned yellowish

inform the estate office at once, and they will send

someone from the Housing Department (HD) to help

HD staff often inspect the pipes in public areas

and regularly check

the water tanks and pumps of the buildings

If leaks or rust are found

they arrange immediate repairs or replacements

The HD usually cleans the water tanks every 3 months

Water pipes are checked every quarter

Water samples are tested annually

If problems are found in the water supply

follow-up and repairs are done promptly

Please remember

if your toilet cistern keeps overflowing

the salt water will drip on the freshwater pipes

making the surface of the pipes rusty

So check your toilet cistern regularly

Adjusting the refilling speed, for instance

may solve your problems

You should also keep the pipes painted

to reduce rust caused by moisture

Don't hang things from the pipes

Doing that could cause the pipes to bend or

the joints to loosen, and then they'll leak

Remember to inform the HD at once

if the freshwater pipes are broken