Proper Use of Laundry Facilities

Grandson: Grandma, let me help you with hanging out the laundry ok?

Grandma: Ok, good boy

Grandson: But I'm not tall enough, let me get a stool to step on

Grandma: Ok, dear

Ouch!

Grandson: Grandma, are you ok?

Daughter: Mum, what happened to you?

How can you be so careless, Mum. Have you hurt yourself?

Grandma: I slipped when I was hanging the laundry out to dry

Super: Helen Ng Heung-lun as Madam Cong

Madam Cong: You really have to observe safety precautions when you are hanging

the laundry

Or else, accidents may happen

Grandma: What mistakes have we made while hanging the laundry?

Madam Cong: There are puddles of water on the floor

you could have likely get slipped

Stepping on a stool while hanging the clothes or leaning excessively out of the balcony

will probably make you lose your balance and fall down

Super: Wet floor

Using the stool

Leaning excessively out of the balcony

Madam Cong: When using this type of laundry pole holder

do not use bamboo poles that are too long 2 meters and below would be suitable

Laundry that is too wet or heavy

should not be hanged outside

Most importantly, elderly, children
or anyone who is physically weak
should not help hanging the laundry

Super: Poles should be less than 2 meters long

Excessively wet laundry
Excessively heavy laundry

Elderly & children hanging laundry alone

Grandma/Daughter: We will be careful next time!

Mrs Law: Oh, my flat uses the laundry rack with cord pulleys

is there anything I have to be aware of when using it?

Madam Cong: Let me take a look at it in your flat

and I can demonstrate to you

Cong(VO): When using a laundry rack with cord pulleys

you should pull on the nylon string to bring your laundry back in or out

to dry

Never lean your body out of the window or balcony

Super: Leaning body out of the window

Cong(VO): Also note that

be it a pole holder or a rack with cord pulleys never hang anything out that is dripping wet or other objects such as flower pot and mop

because dripping water may cause nuisance to people who live

downstairs

Other objects may fall down and cause danger

Super: Hanging flower pot and mop

Hanging dripping object

Cong(VO): According to the Marking Scheme for Estate Management

Enforcement

3 points will be allotted for hanging dripping object

If anything falls down from height, 7 points will be allotted

If that may cause danger or personal injury

15 points will be allotted

Super: Allotment of 3 points

Allotment of 7 points
Allotment of 15 points

Madam Cong: Finally, if a household uses ceiling mounted laundry rack

Use a Y-shaped stick to hang your laundry up on the rack

Do not climb up and down

to prevent accidents from happening

Super: Using a tool to help when hanging up laundry

Madam Cong: Everyone please remember

to inform every member of their household of this safety information

Use laundry facilities correctly by observing safety precautions

Super: Use laundry facilities correctly by observing safety precautions!