

Presenter Besides, if any installations or facilities
inside the flat are found faulty
The staff can also take photos with the PDA
and record the position of the faults
on the electronic floor plan of the flat
After uploading the data, the staff
can obtain accurate data for future repairs
This greatly improves efficiency

Presenter In terms of data security, the MASHM uses
the most highly rated encryption technology
to ensure all data are securely protected
Since November 2008, some 1300 HD staff
in charge of estate management
have been using the MASHM to provide
better services for all public housing tenants