

Housing Channel

Title: Protecting Workers Interests

Super Protecting the Interests of Workers

Estate office staff Good morning

 You may go out through the gate now

 Ping, why are you so listless this morning?

 Are you feeling ill?

Ping No. But it's already the 9th today

 and I still haven't received my salary

 I need to buy books for my daughter

Estate office staff That's not right!

 The Housing Department (HD) requires that

 estate security and cleaning services providers

 must pay security guards' and cleaners' salaries

 by the 7th of every month

 And salaries must be paid by bank transfer

 so companies can't cheat by

 getting employees to sign on blank paper

 stating they received wages when they didn't

Ping I haven't received my salary yet

 can I ask the HD to get my wages for me?

Estate office staff The HD has set up a central monitoring unit

 to check that contractors aren't ripping off their staff

 You could call and ask the unit staff

 Wait a minute

 When the unit made a spot check last time

the inspector gave me this contact number

It also has hotlines for the Labour Department

and the MPF Authority

Call them now

Ping

Okay, thanks

VO

To protect the interests of contract staff

the HD has set up a central monitoring unit

It looks into complaints made by non-technical staff

It also conducts spot checks on HD estates

to inspect service contracts

It will also meet with workers

to follow up when their interests are at stake

If you are a worker, and you think you're being ripped off

you can call the 24-hr Labour Department hotline

or the MPF Authority hotline

You can also call the HD complaint hotline 2712 0813

and the HD will follow up as quickly as it can

Super

For employment regulations:

Labour Department 24-hr hotline 2717 1771

For MPF matters: MPF Authority hotline 2918 0102

Housing Department complaint hotline

2712 0813

Our job is to protect the interests of workers