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Bracing Up

Message from the Director

The annual Extra Mile Card Plan Award Presentation Ceremony of our Department was held on 29 September. I am glad that Billy, Kelly, Stephen and Anthony – chairpersons of the Housing Authority's Finance Committee, Tender Committee, Subsidised Housing Committee, and Commercial Properties Committee respectively – were able to join me at the event. Together with other attending Deputy and Assistant Directors, we celebrated the efforts and achievements made by the award-winning colleagues in the past year.

Thirty-seven nominations were received in this year's Extra Mile Card Plan. After careful deliberation by the judging panel, 20 teams and 3 individuals were selected as winners, involving a total of 353 colleagues from different sections/units and professions. The winning projects cover a wide range of departmental programmes and tasks, such as responding to emergencies, speeding up public rental housing redevelopment, optimising application and allocation procedures for Light Public Housing units, organising international conferences hosted by our Department, and developing and applying innovative technologies in construction and estate management. They show how our colleagues walked the extra mile to honour the pledge of CARE: Creative, Attentive, Responsible, Enthusiastic. The outstanding results are for all to see.

At the award presentation ceremony, the winning teams and the three individual winners shared the pains and gains along the way of project delivery. Their paths were certainly not easy, but the joy and satisfaction they gained upon completion were palpable to us all. I am immensely proud of colleagues who gave their best to every task with full commitment, earning well-deserved recognition and appreciation from estate residents.

Congratulations to all the award-winning colleagues once again. Let's keep up our good work and build an even better home for the community together.

Charmaine Lee
Director of Housing



2026 年「心意卡」計劃
Extra Mile Card Plan 2026
Director of Housing, the guests and the directorates pictured with the representatives of winning teams.



Director of Housing pictured with the guests and the directorates.

Winning Teams:



Strategy Division – Collaborative efforts for application and allocation of Light Public Housing Units.



Estate Management Division (EMD) – To save Oi Man's India-rubber tree with all our might.



Development and Construction Division (DCD) –
Organising team for HOUSING · I&T Summit
2025, second Mainland and Hong Kong Housing
Forum and Better Housing Exhibition.



Estate Management Division – Door sensor installation for elderly households in Wan Hon Estate and Sheung Lok Estate.



Estate Management Division – Interteam collaboration to secure quality water for Queens Hill Estate and Shan Lai Court.



Estate Management Division – “Well Being · Start-Up 2.0” Programme.



Strategy Division – Safeguarding the rational use of public rental housing.

Individual Winners:



Chong Lai Ho Daniel (SA/21) (DCD) – Hong Kong Housing Authority development in innovation and sustainability.



Poon Kin Hang Ken (SE/181) (DCD) – Establishment of an inter-departmental instant communication and collaboration channel for speedy handling of flooding incidents at Chung Nga Road, Tai Po.



Hong Chun Wai (HM/M1) (EMD) – Transforming HA payment services through Faster Payment System (FPS) whitelisting and e-Wallet onboarding.



New Moves

Smart Water Tank Cleaning Robot Globally Recognised

Jointly developed by the Housing Department (HD), several HKSAR Government departments and local organisations, the “AI-enabled Smart Water Tank Cleaning Robot” won the Gold Award at the 51st International Exhibition of Inventions Geneva, in recognition of its breakthrough in safety, cost-effectiveness and AI application.



The AI-enabled Smart Water Tank Cleaning Robot.

Equipped with the industry’s first amphibious design for cleaning function, the robot operates in both filled and drained tanks, using roller brushes for removal of water stains at bottom and wall of tank, or high-pressure water jetting and disinfection task. Key innovations include an AI fouling recognition model that accurately identifies stains and automatically intensifies cleaning, as well as underwater wireless control technology that eliminates cable entanglement and enhances flexibility in operation.

Workers involving in cleaning of water tanks previously had to enter confined spaces and were exposed to high temperatures, low oxygen, and chemical risks. The AI-enabled Smart Water Tank Cleaning Robot, reduces the need for frontline staff to enter such spaces, thereby enhancing occupational safety. The robot also enhances cleaning efficiency, shortens water supply suspension time and minimises disruption to residents’ daily lives.



The winning team of the HD.