

投訴郵柬

COMPLAINT FORM

本人提供下列資料由房屋署處理：－

I wish to report the following for your action:-

- 公屋單位空置／非法使用租住公屋或工廠大廈 Non-occupation/Unauthorized Use of Public Rental Housing Flat or Factory Unit
- 噪音滋擾、飼養狗／貓 Noise Nuisance, Dog/Cat Keeping
- 環境清潔 Environmental Cleanliness
- 屋宇修理及保養 Building Repairs & Maintenance
- 非法泊車 Unauthorized Car Parking
- 保安 Security
- 其他 Others 請指明 Please specify _____

詳情：
Details:

姓名：
Name:

地址：
Address:

聯絡電話：
Contact Tel. No.:

日期：
Date:

附註：或填妥此郵柬後，郵寄香港房屋委員會或直接交回屋邨／屋苑房屋事務經理。

Or return the completed form by post to Hong Kong Housing Authority, hand it direct to The Housing Manager of the estate/court concerned.

1. 如要作出投訴，你可致電 24 小時房署熱線 2712 2712 或 2712 8000。
To lodge a complaint, call the 24-hour Housing Department Hotline 2712 2712 or 2712 8000.
2. 你或需提供更多資料，以協助我們處理你的投訴。請提供聯絡方法。
You may be asked to provide additional information to help us process your complaint. Please leave a contact device.
3. 你所提供的個人資料，只限使用於處理此投訴及直接有關的目的，因此，這些資料或會轉交其他部門／機構作同樣用途。
The personal data provided in this Form will only be used for processing of the complaint and for directly related purposes. It may be transferred to other departments/agencies for the same purposes.
4. 如欲查閱或改正本表格內提供的個人資料，請與本署部門資料管理主任聯絡，地址是九龍佛光街33號香港房屋委員會總辦事處，傳真號碼：2624 5685。
For access to or correction of personal data provided in this Form, please contact our Departmental Data Controlling Officer at Hong Kong Housing Authority Headquarters, 33 Fat Kwong Street, Kowloon.
Fax no.: 2624 5685

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辦事處專用 For Office Use Only

Action taken by:

Date:

Complainant informed on:

Date:

如在本港投遞
毋須貼上郵票
NO POSTAGE
STAMP
NECESSARY IF
POSTED IN
HONG KONG

郵費由持
牌人支付
POSTAGE
WILL BE
PAID BY
LICENSEE

BUSINESS REPLY SERVICE
LICENCE NO. 5991

Complaints & Enquires Section
Housing Authority Headquarters
33, Fat Kwong Street
Ho Man Tin
Kowloon

九龍文咸街33號
房屋委員會辦事處
辦事處及查詢中心
諮詢辦事處

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