

Feedback Form

Thank you for reading our Sustainability Report 2008/09 – Sustainability: Balance and Harmony. Please take a moment to give your valuable feedback and return to us via email or post before 30 September 2010.

- | | | | | | |
|---|---|------------------------------------|--------------------------------------|------------------------------------|---------------------------------------|
| 1. What is your overall view of the Report? | <input type="checkbox"/>
Very Good | <input type="checkbox"/>
Good | <input type="checkbox"/>
Adequate | <input type="checkbox"/>
Poor | <input type="checkbox"/>
Very Poor |
| 2. Did you find the Report informative/useful? | <input type="checkbox"/>
Very Useful | <input type="checkbox"/>
Useful | <input type="checkbox"/>
Adequate | <input type="checkbox"/>
Partly | <input type="checkbox"/>
No |
| 3. Did you find the Report easy to understand? | <input type="checkbox"/>
Very Easy | <input type="checkbox"/>
Easy | <input type="checkbox"/>
Adequate | <input type="checkbox"/>
Partly | <input type="checkbox"/>
No |
| 4. Did you think the presentation of the Report is clear? | <input type="checkbox"/>
Very Clear | <input type="checkbox"/>
Clear | <input type="checkbox"/>
Adequate | <input type="checkbox"/>
Partly | <input type="checkbox"/>
No |

- | | | | | | | | | | | | | | |
|---|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Material Aspects* | A | B | C | D | E | F | G | H | I | J | K | L |
| 5. Which aspect of the Report did you find the most useful? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please specify _____

- | | | | | | | | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6. Which aspect of the Report did you find the least useful? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|

Please specify _____

- | | | | | | | | | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 7. Which aspect(s) of the Report would you like more information on? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|

Please specify _____

Feedback Form

Material Aspects*	A	B	C	D	E	F	G	H	I	J	K	L
8. What improvement(s) would you recommend for our next Report?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please specify _____

*A. About this Report	*B. 2008 Highlights	*C. About the Housing Authority
*D. Governance Structure & Management	*E. Our Environmental Performance	*F. Our Social Performance
*G. Our Economic Performance	*H. Stakeholder Engagement	*I. Case Study
*J. Goals and Progress/Targets and Outlook	*K. Assurance and Verification	*L. Feedback

9. What group(s) do you belong to? (you can tick more than one box)

<input type="checkbox"/> Owner/Tenant in HA flat	<input type="checkbox"/> Environmental Group	<input type="checkbox"/> Education/Academic
<input type="checkbox"/> Government Department	<input type="checkbox"/> Other Public Organisation	<input type="checkbox"/> Professional Engineer/Scientist
<input type="checkbox"/> Other, please specify _____		

10. Would you like to receive our Sustainability Report in the future?

<input type="checkbox"/>	<input type="checkbox"/>
Yes	No

Name: _____ Contact Number: _____

E-mail Address: _____

Address: _____

Correspondence:

By Post: Senior Manager, Environmental Management
Environmental Management Unit
Hong Kong Housing Authority Headquarters
33 Fat Kwong Street, Ho Man Tin
Kowloon, Hong Kong

Email: emu@housingauthority.gov.hk