Feedback Form

Thank you for reading our Sustainability Report 2007/08 – Stepping Forward in Sustainable Housing. Please take a moment to give us your valuable feedback and return to us via email or post before 30 September 2009.

| What is your overall view of the Report? Did you find the Report informative/useful? Did you find the Report easy to understand? Did you think the presentation of the Report is clear? | | | | | Good Useful Easy Clear | Adec | quate quate | Partly Partly Partly Partly | Very poor No No No | |
|--|---|---|---|---|------------------------|------|-------------|-----------------------------|--------------------|---|
| Major Aspects* | A | В | C | D | Е | F | G | Н | Ι | J |
| 5. Which aspect of the Report did you find most useful? | | | | | | | | | | |
| Please specify | | | | | | | | | | |
| 6. Which aspect of the Report did you find least useful? Please specify | | | | | | | | | | |
| 00 matrix (10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | |
| 7. Which aspect(s) of the Report would you like more information on? | | | | | | | | | | |
| Please specify | | | | | | | | | | |

Feedback Form 8. What improvement(s) would you recommend for our next Report? Please specify *A. About the Report / Highlights *B. About the Housing Authority *C. Governance Structure and Management *E. Social Performance *D. Environmental Performance *F. Economic Performance *H. Case Studies *I. Targets and Outlook / Previous Targets *G. Stakeholder Engagement *J. Verification Statement 9. What group(s) do you belong to? (you can tick more than one box) Owner/Tenant in HA flat Environmental Group Education/Academic Other Public Organization Professional Engineer/Scientist Government Department Other, please specify 10. Would you like to receive our Sustainability Reports in the future? Yes No Name: _Contact Number:_____ E-mail Address: Mailing Address: Correspondence:

By Post: Senior Manager, Environmental Management

Environmental Management Unit

Hong Kong Housing Authority Headquarters

33 Fat Kwong Street, Ho Man Tin

Kowloon, Hong Kong

E-mail: emu@housingauthority.gov.hk