LIST OF ABBREVIATIONS

AWT	average waiting time
BEAM Plus	Building Environment Assessment Method Plus
СР	Corporate Plan
EMAC	Estate Management Advisory Committee
GFA	gross floor area
НА	Housing Authority
HD	Housing Department
HKGBC	Hong Kong Green Building Council
HOS	Home Ownership Scheme
ICU	Independent Checking Unit
IT	information technology
KAs	key activities
KPI	key performance indicator
LTHS	Long Term Housing Strategy
NGO	non-governmental organisation
URA	Urban Renewal Authority