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KEY PERFORMANCE INDICATORS



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5.1 In order to help evaluate and monitor our performance in implementing the KAs, having taken into account Members' views in the course of the Corporate Planning exercise and the 2022 Policy Address, we have adopted 18 Key Performance Indicators (KPIs) ^[7] for 2023/24. The target for 2022/23 and 2023/24 of the KPIs are set out below –

	Target for 2022/23	Target for 2023/24
(1) No. of new flats to be provided		
- PRH/GSH flats	11 300 ^[8]	12 800 ^[8]
- Other SSFs	3 600 ^[8]	200 ^[8]
(2) AWT for PRH applications (years) ^[9]		
- General applicants	3	3
- <i>Among which, elderly one-person applicants</i>	2	2
(3) Number of housing projects to be tendered out to adopt “Design for Manufacture and Assembly” (DfMA) (Modular Integrated Construction (MiC) approach included) and other advanced construction technologies as the main construction method	-	DfMA- All projects ^[10] MiC approach-4 projects ^[10]

Note [7] Applicable to both in-house services and services provided by property services agents/contractors.

Note [8] Figures rounded to the nearest hundred.

Note [9] Our immediate goal is to cap the AWT for PRH at the level of six years in order to stop the AWT from rising further. The Government will also introduce the index of Composite Waiting Time for Subsidised Rental Housing (CWT) to reflect general applicants' composite waiting time for traditional PRH or Light Public Housing (LPH). Considering the new LPH supply and the increased supply of traditional PRH, and assuming that the number of newly registered general applicants and the quantity of recovered PRH units will remain unchanged at the current level, CWT may reduce to around 4.5 years in 2026/27.

Note [10] As suggested in the 2022 Policy Address, all public housing projects under HA which are scheduled for completion in the first five-year period (2023-24 to 2027-28) will adopt DfMA, including MiC approach in suitable projects. No less than half of the public housing projects scheduled for completion in the second five-year period (2028-29 to 2032-33) will adopt MiC approach, and DfMA for the remaining projects. Based on the latest tender programme, all projects to be tendered out in 2023/24 will adopt DfMA and four of them will adopt MiC. HD will further identify more MiC projects in 2024/25 onwards to achieve the target set in the Policy Address.

	Target for 2022/23	Target for 2023/24
(4) Number of public housing units to be tendered out adopting Design and Build (D&B) procurement model	-	11 000 ^[11]
(5) No. of public housing units with completion to be advanced under phased completion arrangement	-	2 100 ^[12]
(6) Percentage of overcrowded families ^[13] against total PRH families (%)	Below 0.55	Below 0.55
(7) Vacancy rate (%)		
- PRH	Below 1.3	Below 1.3
- Commercial Properties (shops)	Below 2.5	Below 2.5
(8) Average turnaround time for vacant flat refurbishment (days)	Not exceeding 44	Not exceeding 44
(9) Average construction time for foundation and superstructure of public housing projects with 40 domestic storeys (months)	60	56 ^[14]
(10) Processing applications for fast-track occupation permit of new construction projects (with pre-OP inspection completed) within 10 days	-	100%

Note [11] As suggested in the 2022 Policy Address, HA will adopt the D&B contract model in at least half of the flats scheduled for completion in the second five-year period (i.e. from 2028/29 to 2032/33). Based on the latest tender programme, about 11 000 flats will be tendered out under the D&B model in 2023/24. HD will further identify more D&B projects from 2024/25 onwards to achieve the target set in the Policy Address.

Note [12] As stated in the 2022 Policy Address, HA will adopt a phased approach to expedite the completion of about 12 000 PRH units in the next five years for advance allocation of about 3 to 18 months.

Note [13] Overcrowded families are families with living density below 5.5 m² internal floor area per person.

Note [14] KPI 02 of BC49/2021(KPI 8 of HA1/2022) in previous years was derived from the Development Lead Time from SPC approval to completion of a standard public housing block of 40 domestic storeys which is assumed to be built directly on ground, with simple piled foundation and on a straightforward site. The revised KPI is the average construction time for foundation and superstructure of all public housing projects, including those which are complex in nature (e.g. with substantial welfare, car parking and other public facilities in podium or basement, complicated ground and geological conditions, deep piled foundation, etc.) but excluding those projects which entail demolition, site formation or decontamination; or where the domestic block exceeds 40 storeys.

	Target for 2022/23	Target for 2023/24
(11) Processing applications for fast-track temporary occupation permit of new construction projects within 10 days	-	100%
(12) Processing plans for new construction projects wholly adopting pre-accepted typical design/details:	-	
- first submission within 15 days	-	90%
- amendment within 10 days	-	90%
(13) No. of joint environmental hygiene operations with stakeholders in PRH estates under HA	-	Not less than 500
(14) Accident rate in HA construction sites ^[15]		
(Average No. of accidents per 1 000 workers)		
-for new works contract	Not more than 9	Not more than 8
-for maintenance and improvement works contract	Not more than 9	Not more than 8
(15) Rationalise PRH resources		
- Vetting of Income and Assets Declaration Forms under the Well-off Tenants Policies within a two-year cycle (nos.)	-	No less than 450 000
- In-depth investigation per year (households)	-	10 000

Note [15] Reportable accident as defined under the Factories and Industrial Undertakings Ordinance (Chapter 59) refers to fatal accidents, or accidents causing sick leave of over three days. It has all along been HA's objective to keep fatal accidents at zero.

	Target for 2022/23	Target for 2023/24
(16) Training investment per staff member (\$)	2,100	2,100
(17) Paper consumption (reams) ^[16]	Maintain consumption per staff comparable to 2021/22 level	Maintain consumption per staff comparable to 2022/23 level ^[17]
(18) Water consumption in the HA Headquarters (m ³)	Maintain consumption per staff comparable to 2021/22 level	Maintain consumption per staff comparable to 2022/23 level ^[18]

Note [16] There are 500 pieces of paper in one ream.

Note [17] At present, there is no service-wide saving target for paper consumption in office. In 2023/24, we target to maintain paper consumption per staff comparable to 2022/23 level, which is the actual consumption per staff.

Note [18] At present, there is no service-wide saving target for water consumption in office. In 2023/24, we target to maintain water consumption per staff comparable to 2022/23 level, which is the actual consumption per staff.