

# 5

## KEY PERFORMANCE INDICATORS



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5.1 In order to help evaluate and monitor our performance in implementing the KAs, having taken into account Members' views in the course of the Corporate Planning exercise and the 2023 Policy Address, we have adopted 17 Key Performance Indicators (KPIs) <sup>[6]</sup> for 2024/25. The target for 2023/24 and 2024/25 of the KPIs are set out below –

	Target for 2023/24	Target for 2024/25
(1) No. of new flats to be provided <sup>[7]</sup>		
- PRH/GSH flats	12 800	17 300
- Other SSFs	200	11 300
(2) AWT for PRH applications (years) <sup>[8]</sup>		
- General applicants	3	3
- <i>Among which, elderly one-person applicants</i>	2	2
(3) Number of housing projects to be tendered out to adopt “Design for Manufacture and Assembly” (DfMA) (MiC approach included) and other advanced construction technologies as the main construction method	DfMA- All projects MiC approach - 4 projects	DfMA- All projects <sup>[9]</sup> MiC approach - 9 projects

Note [6] Applicable to both in-house services and services provided by property services agents/contractors.

Note [7] Figures rounded to the nearest hundred.

Note [8] Our immediate goal is to cap the AWT for PRH at the level of six years in order to stop the AWT from rising further. The Government has also introduced the index of Composite Waiting Time for Subsidised Rental Housing (CWT) to reflect general applicants' composite waiting time for traditional PRH or Light Public Housing (LPH). Considering the new LPH supply and the increased supply of traditional PRH, and assuming that the number of newly registered general applicants and the quantity of recovered PRH units will remain unchanged at the current level, CWT may reduce to around 4.5 years in 2026/27.

Note [9] As announced in the 2022 Policy Address, all public housing projects under HA which are scheduled for completion in the first five-year period (2023/24 to 2027/28) will adopt DfMA, including MiC approach in suitable projects. No less than half of the public housing projects scheduled for completion in the second five-year period (2028/29 to 2032/33) will adopt MiC approach, and DfMA for the remaining projects. Based on the latest tender programme, more than four MiC projects will be tendered out in 2023/24 and nine MiC projects have been identified to be tendered out in 2024/25. HD continues to identify more MiC projects in 2025/26 onwards to achieve the target set in the Policy Address.

	Target for 2023/24	Target for 2024/25
(4) Number of public housing units to be tendered out adopting Design and Build (D&B) procurement model	11 000	12 000 <sup>[10]</sup>
(5) Percentage of overcrowded families <sup>[11]</sup> against total PRH families (%)	Below 0.55	Below 0.55
(6) Vacancy rate (%)		
- PRH	Below 1.3	Below 1.3
- Retail Premises (shops)	Below 2.5	Below 2.5
(7) Average turnaround time for vacant flat refurbishment (days)	Not exceeding 44	Not exceeding 44
(8) Average construction time for foundation and superstructure of public housing projects with 40 domestic storeys (months)	56	56 <sup>[12]</sup>
(9) Processing applications for fast-track occupation permit of new construction projects (with pre-OP inspection completed) within 10 days	100%	100%
(10) Processing applications for fast-track temporary occupation permit of new construction projects within 10 days	100%	100%
(11) Processing plans for new construction projects wholly adopting pre-accepted typical design/details:		

Note [10] As announced in the 2022 Policy Address, HA will adopt the D&B contract model in at least half of the flats scheduled for completion in the second five-year period (i.e. from 2028/29 to 2032/33). Based on the latest tender programme, about 11 000 flats have been tendered out under the D&B model in 2023/24. HD continues to identify more D&B projects from 2024/25 onwards to achieve the target set in the Policy Address.

Note [11] Overcrowded families are families with living density below 5.5 m<sup>2</sup> internal floor area per person.

Note [12] This KPI is the average construction time for foundation and superstructure of all public housing projects, including those which are complex in nature (e.g. with substantial welfare, car parking and other public facilities in podium or basement, complicated ground and geological conditions, deep piled foundation, etc.) but excluding those projects which entails demolition, site formation or decontamination; or where the domestic block exceeds 40 storeys.

## Key Performance Indicators

	Target for 2023/24	Target for 2024/25
- first submission within 15 days	90%	90%
- amendment within 10 days	90%	90%
(12) No. of joint environmental hygiene operations with stakeholders in PRH estates under HA	Not less than 500	Not less than 500
(13) Accident rate		
- Average number of accidents per 1000 workers per year for new works contract	Not more than 8	Not more than 8
- Average number of accidents per 1000 workers per year for maintenance and improvement works contract	Not more than 8	Not more than 8
- Number of fatal accident for new works contract	0	0
- Number of fatal accident for maintenance and improvement works contract	0	0
(14) Rationalise PRH resources		
- Vetting of Income and Assets Declaration Forms under the Well-off Tenants Policies within a two-year cycle (nos.)	No less than 450 000	No less than 450 000
- In-depth investigation per year (households)	10 000	10 000
(15) Training investment per staff member (\$)	2,100	2,300

## Target for 2023/24

## Target for 2024/25

(16) Paper consumption	Maintain consumption per staff comparable to 2022/23 level	Maintain consumption per staff comparable to 2023/24 level <sup>[13]</sup>
(17) Water consumption in HA Headquarters	Maintain consumption per staff comparable to 2022/23 level	Maintain consumption per staff comparable to 2023/24 level <sup>[14]</sup>

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Note [13] At present, there is no Government's service-wide saving target for paper consumption in office. For 2024/25, we target to maintain paper consumption per staff comparable to 2023/24 level, which is the actual consumption per staff.

Note [14] At present, there is no Government's service-wide saving target for water consumption in office. For 2024/25, we target to maintain water consumption per staff comparable to 2023/24 level, which is the actual consumption per staff.