



Our Performance and 2012/13 Sustainability Report

The Sustainability Report 2012/13 stating our sustainability principles and summarising our performance during the fiscal year of 2012/13 is available on the Housing Authority (HA) website.

We treasure your feedback to help us continuously improve our performance, services and reporting process. We sincerely hope that you will provide your views as well as comments on this report, our sustainability initiatives, and our performance by emailing the Feedback Form (emu@housingauthority.gov.hk), or by post to:

Senior Manager/Environment
Environmental Management Unit
Hong Kong Housing Authority Headquarters
33 Fat Kwong Street, Ho Man Tin,
Kowloon, Hong Kong

Feedback Form

Thank you for reading our Sustainability Report 2012/13 – *Quest for Excellence in Low Carbon Housing*. Please take a moment to give us your valuable feedback and return to us via email or post before 30 September 2014.

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|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. What is your overall view of the Report? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Very Good | Good | Adequate | Poor | Very poor |
| 2. Did you find the Report information useful? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Very Useful | Useful | Adequate | Partly | No |
| 3. Did you find the Report easy to understand? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Very Easy | Easy | Adequate | Partly | No |
| 4. Did you think the presentation of the Report is clear? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Very Clear | Clear | Adequate | Partly | No |

*Note:

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|--|--|------------------------------|
| 1. About This Report | 2. About the Hong Kong Housing Authority | 3. Environmental Performance |
| 4. Social Performance | 5. Economic Performance | 6. Case Studies |
| 7. List of Awards and Community Recognitions | 8. Previous Targets/Targets and Outlook | 9. Verification Statement |

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| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 5. Which aspect of the Report did you find most useful? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Please specify | _____ | | | | | | | | |
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| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 6. Which aspect of the Report did you find least useful? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
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| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 7. Which aspect(s) of the Report would you like to have more information on? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Please specify | _____ | | | | | | | | |
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| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 8. What improvement(s) would you recommend for our next Report? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Please specify | _____ | | | | | | | | |
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9. What group(s) do you belong to? (You can tick more than one box.)
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| <input type="checkbox"/> Owner/Tenant in HA flat | <input type="checkbox"/> Environmental Group | <input type="checkbox"/> Education/Academic |
| <input type="checkbox"/> Government Department | <input type="checkbox"/> Other Public Organization | <input type="checkbox"/> Professional Engineer/Scientist |
| <input type="checkbox"/> Other, please specify _____ | | |

10. Would you like to receive our Sustainability Reports in the future? Yes No

Name: _____ Contact Number: _____

E-mail Address: _____ Mailing Address: _____

Correspondence:

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