

## Message from the Chairman



Welcome to our ninth Sustainability Report, ***Our Commitment to Sustainability – From Past to Future***. This report presents our concerted efforts, initiatives and achievements on the planning, design, construction, management and maintenance of a sustainable public housing programme to provide affordable accommodation to low-income families in Hong Kong.

The Housing Authority plays an important role in encouraging its tenants, both residential and commercial, as well as business partners to endeavour in environmental protection. To this end, we always make reference to industry and international best practices and frameworks to continuously improve our environmental performance.



Further to obtaining the certification of ISO 14001 on Environmental Management System for the planning, design, project management and contract administration for our construction of public housing in 2009, we extended the certification to planned maintenance and improvement in public housing estates in 2011, and to property management services in all our estates in July 2013.

The ISO 14001 certification is only the beginning. In 2012, we obtained ISO 50001 certification for the design of our public housing, and are working to extend the certification to facility management and improvement works of all our estates by batches, with full certification expected in early 2015. We have also adopted sustainable building index metrics to gauge the performance of different types of housing block. The metrics help us identify areas for improvement and formulate long-term maintenance and improvement programmes.

Apart from green management systems, we actively promote environmental awareness among public housing residents over the years through various educational and promotional programmes, including “Green Delight in Estates”, which combines estate-wide campaigns on specific environmental themes as well as in-depth educational activities, such as talks on low carbon living, green visits and food waste recycling.

Besides environmental protection, we have taken a multi-pronged approach to put in place safety measures and promote a safety culture. As a socially responsible public organisation, the Housing Authority also continuously strives to cultivate a caring neighbourhood and to actively engage its tenants, colleagues and work partners through a variety of communication channels.

Currently, we are working on a challenging public housing production programme. We will continue to introduce novel technologies and practices to our housing construction. We will work smartly, efficiently, and closely with all our stakeholders to rise to the challenge.

I am thankful for, and impressed by, the enthusiasm and hard work of our colleagues, who have worked professionally and with great dedication.

Professor Anthony Cheung Bing-leung, GBS, JP  
Chairman,  
The Hong Kong Housing Authority  
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