

Safety & Health Alert No. 16/2019

Online Occupational Safety and Health Complaint Platform of Labour Department

Date : 23 April 2019
Our Ref. : HD(C)TS 4/49/26

The Labour Department (LD) has launched an online occupational safety and health (OSH) complaint platform (online platform) on 19 March 2019 to facilitate employees and members of the public to report to LD unsafe operations and environment at workplaces with the use of online forms through the use of mobile devices like smart phones and tablets.

2. Employees and members of the public now can access the online platform through the LD homepage (www.labour.gov.hk), and hyperlinks and QR codes provided below.

<https://eform.one.gov.hk/form/ld0001/en/>



3. In addition, employees and members of the public can still lodge complaints through existing channels including email (enquiry@labour.gov.hk), the LD's OSH complaint hotline (2542 2172) or 1823. All complaints will be treated in the strictest confidentiality.

4. If you have any enquiries, please feel free to contact the Occupational Safety and Health Branch of LD at 2559 2297.