

## Message by Mr LEE Kwok Wing, Albert, JP, Deputy Director (Estate Management), Housing Department



Mr. LEE Kwok Wing,  
Albert, JP

The Hong Kong Housing Authority (HA) endeavours to provide a healthy, safe and harmonious living environment for the residents in the public rental housing (PRH) estates. To this end, we have spared no effort to maintain the quality of estate facilities by upgrading and enhancing the provision of estate facilities through measures such as the Comprehensive Structural Investigation Programme, Estate Improvement Programme and Total Maintenance Scheme. Regarding the improvements to the interior of PRH units, we have introduced the in-flat repair services to promote home safety for the tenants. This initiative is well-received and has gained positive feedbacks from the tenants for the effectiveness and efficiency of the services.

In the past few years, we have been constantly implementing a wide range of measures, such as the imposition of contractual requirements, review of the safety policy, enhancement of the safety monitoring system and launch of workshops, to promote a safety culture and raise the safety awareness in workplace. We expect all the contractors to comply with the safety-related legislation and provide sufficient protective measures and necessary training for all the workers under their employment. Furthermore, workers should follow the good practices and take proper safety precautions when working, so that they can be "safe at work and go home with a happy mind".

Noting the increasing number of estate maintenance and improvement works, it is necessary for us to upgrade the operational safety standards of works processes to safeguard the frontline workers, residents and pedestrians. As such, we introduced the first set of Safety Auditing System in 2012 to better monitor the effectiveness of the safety measures on repair, maintenance and improvement works. Then we enhanced the System in the fourth quarter of 2013 due to the special circumstances relating to lift modernisation and addition works, and appropriate requirements have been included into the works contracts with a view to further strengthening safety management. We also organised the "Lift Works Safety Forum 2014" early this year to promote a safety culture in lift works.

Meanwhile, we have been actively fostering a culture of safe and healthy estates in various services sectors. HA's estates will continue to participate in the "Hong Kong Safe and Healthy Estate Accreditation Scheme" launched by the Occupational Safety and Health Council (OSHC). We have organised seminars for some 6000 staff of estate management and service providers to enhance their understanding of safety awareness, while safety awareness training courses have been arranged for the new entrants. More than these, representatives from the security services industry have been invited to the "Occupational Safety Forum for Cleansing Service 2014" held recently by HA with the aims to raise the safety awareness in the cleansing and security services, promote a safety culture, and disseminate the messages to the frontline workers.

We will continue to jointly organise the "Site Safety Forum for Works Contracts and Property Services Contractors" with OSHC. The theme of the Forum in respect of property management this year is "Risk Assessment is the Key to Site Safety". We hope the participants can take the opportunity to share their experiences and exchanges views in a bid to effectively prevent accidents and incidents at workplace. It is our sincere hope that by gaining the full support and cooperation of the contractors and frontline workers, we can promote a safety culture and bring about a safe, healthy and harmonious environment in all the public housing estates in Hong Kong.



# 零事故 INCIDENT

