

## Message by Mr LEE Kwok-wing, Albert, JP, Deputy Director of Housing (Estate Management)



Mr LEE Kwok-wing, Albert  
JP

The Hong Kong Housing Authority (HA) has long been playing an active role in the industry and is committed to enhancing and improving the measures so as to provide the residents of public housing estates with a healthy, safe and harmonious living environment. To ensure the sustainability of quality estate facilities, we keep on improving the existing equipment and provide additional installations in the estates through various enhancement and improvement schemes including the Comprehensive Structural Investigation Programme, the Estate Improvement Programme and the Total Maintenance Scheme. We also provide Responsive In-flat Maintenance Services to ensure home safety, which are well received with positive feedback from the residents on the effectiveness and efficiency of the services provided.

In the past few years, we have been implementing a wide range of measures, such as the imposition of contractual requirements, review of the safety policy, enhancement of the safety monitoring system and launch of workshops, to promote a safety culture and raise the safety awareness. We have introduced the Housing Authority Safety Auditing System (Maintenance & Improvement) since 2012, and in just three years, the number of industrial accidents in our estates has declined. I believe that it is the result of the concerted efforts and cooperation of all our colleagues and the contractors. This helps ensure that workers can be "safe at work and go home with a happy mind."

In view of the increasing number of estate maintenance and improvement works, we will continue to upgrade the operational safety standards of works processes to protect the frontline workers, residents and general public. We also hope that the industry stakeholders will continue to implement safety measures in maintenance and improvement works to promote a safety culture at workplace.

Meanwhile, we have been actively fostering a culture of safe and healthy estates in various service sectors. HA's estates will continue to enrol in the Hong Kong Safe and Healthy Estate Accreditation Scheme launched by the Occupational Safety and Health Council (OSHC). We have developed an intranet occupational safety and health course for some 6 000 staff of estate management and service providers so as to provide training for existing staff and new recruits in an interactive and flexible manner. More than these, we will continue to join hands with industry stakeholders to launch territory-wide campaigns and promotion activities on work safety.

The Site Safety Forum for Works Contracts and Property Services Contracts is a major annual event jointly organised by HA and OSHC. The theme of the forum in respect of property management this year is "Process Control Programme - Strictly Follow Work Procedures to Prevent Accident". We hope that the participants can take the opportunity to share their experiences and exchange views in a bid to effectively prevent accidents and incidents at workplace. It is our sincere hope that by gaining the full support and cooperation of the contractors and frontline workers, we can promote a safety culture and bring about a safe, healthy and harmonious environment in all the public housing estates in Hong Kong.

incident  
零事故

施工跟程序 意外可消除  
Strictly Follow Work Procedures  
to Prevent Accident