

Here is the footage of "Site Safety Forum for Works Contracts and Property Services Contracts 2017" which was held on 6 July 2017.

The speaker is

the Safety Officer of The Great Eagle Properties Management Co., Ltd., Ms. Wong Man-ting

Her presentation topic is

Experience Sharing by the Gold Award Winner in Best Property Safety Management Award

Dear partners, everyone.

I am the representative of the Great Eagle Properties Management Co., Ltd.

Stella of Langham Place.

I am a registered safety officer (RSO).

Thanks for the invitation of the Forum. As a property management company,

I would like to share the management, concept, scheme and prospect of the occupational safety and health management.

I am very happy to know there is a lot of applications of safe design nowadays.

All of you should know Langham Place.

it is the landmark of Mong Kok,

the most favourite shopping center for the youth.

Apart from the mall,

there is also a sixty-storey office building.

The daily flow of people is more than 300,000,

therefore, we have a huge management team

to manage daily operations.

For a building, starting from planning, design, construction to

management today, and demolition in the future,

management takes the longest period in the entire life cycle.

Even though the safe design has been implemented at the early stage,

but there are still some risks left behind in the loop.

Daily management and maintenance is important to minimise these risks.

We need systematic and effective implementation of the safety management.

The most important is the commitment from the top to down

for running the entire system.

This is also the focus of sharing today.

There are many stars in the universe.

I hope that every colleague is our safety star,

taking up the responsibility of safety,

getting all colleagues involved is our ultimate goal.

Therefore, the "S" All Stars Program was implemented.

S all Stars Program,

the concept of this program is "a bamboo pole is easy to bend, but it is difficult to break a few branches of bamboo bundled together."

Unity means strength.

All work hard for "zero accidents",

All are heading towards the same goal.

How does a team assemble the strength together?

We are convinced that this strength is given through the

lead by the top management for all frontline staff.

Hence, I designed a safety commitment declaration.

Our top management and team leaders

are required to sign a declaration of commitment

and also send important messages to the team personally.

We are committed to "safety first" as our top priority in order to

achieve the goal of "zero accidents, no work injury"

The declaration of commitment was posted in the workplace

as a reminder for the team to

achieve "zero accidents" is the only way of success.

Never be a hypocrite.

In reality, it is not easy to achieve "zero accidents"

because all items must be zero,

then the final result is zero.

Therefore the management of the contractors has to make the same promise as well.

They have to convey the same message to their employees for achieving the goal of "zero accidents" together.

Working for the same goal whole-heartedly, you need to have a strong belief in safety from the bottom of your heart.

Putting safety as a belief, which is as subtle as religion, affects the judgment and behaviour of frontline employees.

The Langham Place's Safety Committee is led by the General Manager and its structure is different from those of other companies.

Apart from the representatives of the contractors, their management team is required to participate as well, so as to deliver messages to their employees effectively.

The most important thing is the concern of the management of contractors about safety.

To increase the participation of contractors, we require the contractors' management to attend bimonthly meeting for safety sharing.

The purpose is to let us clearly and easily understand their safety management methods. In addition, we would like to build up the relationship with the representatives of the contractors who are our safety partners as well.

Let them know each other, communicate and learn from each other, just like the sharing of the event today.

The difference is that our events are held bi-monthly.

When the senior management is willing to devote, pay, and commit and sign the declaration, It will form a top-down power and we shall take actions.

The stars in the "All Star Program" are designed for them.

After completing the training, staff from different posts will obtain a star badge

and will be appointed as the exclusive safety auditor at Langham Place.

Our staff in the property management department will be responsible for inspecting the public areas.

Renovation works in the store and recording the action items

are followed up by safety management staff and relevant departments.

Safety Auditors of the Engineering Department

will conduct risk assessment and supervision before the project commencement.

Apart from adequate training, regular sharing meeting will be held for the safety auditors and frontline employees.

For example, we share the updated news and new events in our industry and the latest legal requirements in order to keep up with the times.

We also deploy a lot of resources in order to sustain our improvement, provide a safe and healthy working environment to all employees, and minimise the existing hazards.

A perfect working environment and systematic working procedures are needed to improve the safety awareness of the frontline employees, for building a safety culture together.

The All Star Program has been run for more than a year.

I would not comment whether the program is good or not.

However the figures indicate improvement.

Besides the visible results, some of the intangible achievements are observed as well.

For example, Safety First has become a "verbal slogan" for our colleagues.

Colleagues remind each other when they are working and are willing to express their opinions at the meetings.

Gathering the efforts of the stars becomes a hard shield.

Work hard for the safety goals from now to future.

Finally, I would like to cheer up our partners in the industry.

Effort and participation are required from all of you to achieve the goal of "zero accidents", especially from the support and leadership of the management team.

Best wishes for Hong Kong with a safe and healthy life.
Thank you.

Disclaimer

Safe Work· Zero Incident

Site Safety Forum 2017 for Works Contracts and Property Services Contracts

"Careful design can reduce accidents and ensure smooth and safe execution of works"

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